

RETURN GOODS POLICY

DUKE MANUFACTURING CO. will accept the return of standard catalog items as follows:

Requests for returns must be in writing and require written authorization in the form of a Return Materials Authorization. Credit will be issued less a 20% restocking charge (may be reduced if a replacement unit is ordered). This charge will be based upon the net invoice price at the time of the original invoice. The item must be returned to our factory, freight prepaid, in new condition, and in the original carton. This policy applies to equipment not over sixty (60) days old.

At the sole discretion of **DUKE MANUFACTURING CO.** older equipment may be accepted at the standard restocking charge plus any charges needed to update or restore the unit to new condition. Custom and/or modified equipment, equipment built to buyer's specifications, and used equipment are not returnable. Equipment found to be used or damaged will not be accepted for return goods credit and will be returned to sender at their expense.

When ordering be sure to give complete information: Model Number, Size, Specifications and Accessories, if any.

All prices are F.O.B. Sedalia, MO 65301, or St. Louis, MO 63102.

Sight-draft bill of lading is required unless prior arrangements are made before acceptance of order by **DUKE MANUFACTURING CO.**

Open account terms: Net 30, subject to credit department approval.

Any applicable Federal, State or Municipal taxes will be added to our prices.

Minimum order - \$50.00.

DUKE MANUFACTURING CO.
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"Your Solutions Partner"



FOR MORE INFORMATION
CHECK OUR WEBSITE: WWW.DUKEMFG.COM